

## Schedule for Review of Supporting Structure

**Note: The deadline for submitting the CIPR to CCNE is June 1, 2024.**

Focus	2022 Review/approval schedule	2023 Review/approval schedule	2024 Review/approval schedule
<p><b>Mission</b> Reviewed/updated by Admin Council every 5 years, more often if needed (supports PM-38) Available for 24/7 review on the <a href="#">SON website &gt; About Us &gt; Mission</a></p>	N/A	N/A	Admin Council  due 2024
<p><b>Strategic Map</b> Reviewed/updated by Admin Team every 3 years Approved by Admin Council &amp; Faculty Org Available for 24/7 review on the <a href="#">SON website &gt; About Us &gt; Strategic Map</a></p>	Admin Council Faculty Organization  due 2022	N/A	N/A
<p><b>Quality Improvement Plan (QIP)</b> Created/rev by the QE Cmte every 3 years Approved by Admin Council &amp; Faculty Org Working docs mapped to strategic priorities available at <a href="#">T:/Strategic Map-QIP Working Docs</a> Annual summary available for 24/7 review on the <a href="#">SON website &gt; Faculty &amp; Staff &gt; Quality</a></p>	Admin Council Faculty Organization  due 2022  Quality Enhancement Committee  2021 summary due Spr22	Quality Enhancement Committee  2022 summary due Spr23	Quality Enhancement Committee  2023 summary due Spr24
<p><b>Quality Calendars</b> Created/rev by the QE Cmte every 3 years Approved by Admin Council &amp; Faculty Org Available for 24/7 review on the <a href="#">SON website &gt; Faculty &amp; Staff &gt; Quality</a></p>	Admin Council Faculty Organization  due 2022	N/A	N/A
<p><b>Formal complaints &amp; grievances</b>  <b>Data source:</b> Confidential db maintained by the Asst Dean for Student Services Aggregate results reported to QE Cmte quarterly &amp; to Admin Council annually; grievance data also reported to the Vice Chancellor for Academic Affairs (VCAA)</p>	Admin Council QE Cmte VCAA  Spr22 (CY 2021 data)	Admin Council QE Cmte VCAA  Spr23 (CY 2022 data)	Admin Council QE Cmte VCAA  Spr24 (CY 2023 data)
<p><b>Document review:</b> conducted annually &amp; as needed</p> <ul style="list-style-type: none"> <li>• Catalog/bulletin (SON portion)</li> <li>• Handbooks</li> <li>• Policies</li> <li>• Website/webpages</li> </ul> <p>Reviewed/updated annually or as needed Reviewed/updated by Admin Team, Dir OSA,</p>	Admin Council AUC and/or AGC  due Su22	Admin Council AUC and/or AGC  due Su23	Admin Council AUC and/or AGC  due Su24

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Program/Dept Dir (as appropriate) Reviewed/approved by Admin Council, AUC, AGC, & faculty cmtes (as appropriate)			
<b>Faculty &amp; staff satisfaction w/ resources:</b> space, equipment, support services, etc.  <b>Data source:</b> Faculty & Staff Resources Survey Survey deployed annually by QI Coord Results stored at <a href="https://www.surveymonkey.com">surveymonkey.com</a> Results reported by calendar year Results reported to the Dean Results reviewed by Admin Team and selected faculty committees and support departments	Admin Team  May 2022  (Faculty & Staff Resources Survey 2022)	Admin Team  May 2023  (Faculty & Staff Resources Survey 2023)	Admin Team  May 2024  (Faculty & Staff Resources Survey 2024)
<b>Department Outcomes</b>			
<b>Department outcomes for the Office of Student Affairs/OSA (reported to SACSCOC)</b> ① Progression of 'at risk' students ② Student satisfaction w/ OSA services  <b>Data sources:</b> PeopleSoft & Benchworks Data entered into PS by OSA; Benchworks surveys deployed end semester by QI Coord Results stored in <a href="https://www.peoplesoft.com">PeopleSoft</a> & <a href="https://www.skyfactor.com">skyfactor.com</a> Results reported by academic & calendar yr Results reported to the Dean Results reviewed by OSA & Admin Council	Admin Council Office of Student Affairs  Spr22 (for CY 2021 & AY 2020-21)	Admin Council Office of Student Affairs  Spr23 (for CY 2022 & AY 2021-22)	Admin Council Office of Student Affairs  Spr24 (for CY 2023 & AY 2022-23)
<b>Department outcomes for the Simulation Center (reported to SSH)</b> ① Student satisfaction w/ sim courses ② Student satisfaction w/ sim experiences ③ Faculty satisfaction w/ the Sim Center ④ Student learning  <b>Data sources:</b> CoursEval, Benchworks, and Faculty & Staff Resources Surveys CoursEval surveys deployed end semester by IT; Benchworks surveys deployed end program, Faculty & Staff Resources Surv deployed annually (both by QI Coord) Results stored at <a href="https://www.course-eval.com">course-eval.com</a> , <a href="https://www.skyfactor.com">skyfactor.com</a> , & <a href="https://www.surveymonkey.com">surveymonkey.com</a> Results reported by semester and/or calendar year Results reported to the Dean Results reviewed by NSTC/SC & Admin Cncl	Admin Council NSTC/Simulation Center  Spr22 (for CY 2021 & AY 2020-21)	Admin Council NSTC/Simulation Center  Spr23 (for CY 2022 & AY 2021-22)	Admin Council NSTC/Simulation Center  Spr24 (for CY 2023 & AY 2022-23)
<b>Department outcomes for the CNE Dept/ Provider Unit (reported to ANCC)</b> ① Participant learning needs ② Faculty satisfaction  <b>Data sources:</b> CNE activity files, Faculty & Staff Resources Survey Results stored at <a href="https://www.t-cne.com">T:/CNE</a> , <a href="https://www.surveymonkey.com">surveymonkey.com</a> Results reported by calendar year Results reported to the Dean Results reviewed by the CNE Dept & Admin Council	Admin Council CNE Dept/Provider Unit  Spr22 (for CY 2021)	Admin Council CNE Dept/Provider Unit  Spr23 (for CY 2022)	Admin Council CNE Dept/Provider Unit  Spr24 (for CY 2023)

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<p><b>Department Outcomes for IT Department:</b></p> <ul style="list-style-type: none"> <li>① Student satisfaction w/ computer-based component of each course</li> <li>② Student satisfaction w/ the online environment</li> <li>③ Faculty satisfaction w/ IT services</li> </ul> <p><b>Data sources:</b> Survey results (CoursEval, Benchworks, Faculty &amp; Staff Resources)  CoursEval surveys deployed end semester by IT; Benchworks surveys deployed end semester, Faculty &amp; Staff Resources Survey deployed annually (both by QI Coord)</p> <p>Results stored at <a href="http://course-eval.com">course-eval.com</a>, <a href="http://skyfactor.com">skyfactor.com</a>, &amp; <a href="http://surveymonkey.com">surveymonkey.com</a>  Results reported by semester and/or calendar year  Results reported to the Dean  Results reviewed by SON IT Dept &amp; Admin Council</p>	<p style="text-align: center;">Admin Council Info Technology Dept</p> <p style="text-align: center;">Spr22 (for CY 2021 &amp; AY 2020-21)</p>	<p style="text-align: center;">Admin Council Info Technology Dept</p> <p style="text-align: center;">Spr23 (for CY 2022 &amp; AY 2021-22)</p>	<p style="text-align: center;">Admin Council Info Technology Dept</p> <p style="text-align: center;">Spr24 (for CY 2023 &amp; AY 2022-23)</p>