

**LAY OF  
THE LAND:  
CAMPUS  
3.0**

The Lay of the Land chapter illustrates the New Orleans SLVHCS Medical Center Campus location and access. It explains the overall organization and illustrates key amenities and flows.

## **I. MEDICAL CENTER CAMPUS**

## **II. CAMPUS ORIENTATION**

## **III. ACCESS**

- Campus
- Parking & Controlled
- Special Needs

## **IV. CAMPUS BUILDING ORGANIZATIONAL/STACKING**

## **V. THE CONCOURSE**

## **VI. AMENITIES: LEVEL 1**

## **VII. CONCOURSE CONNECTIONS**

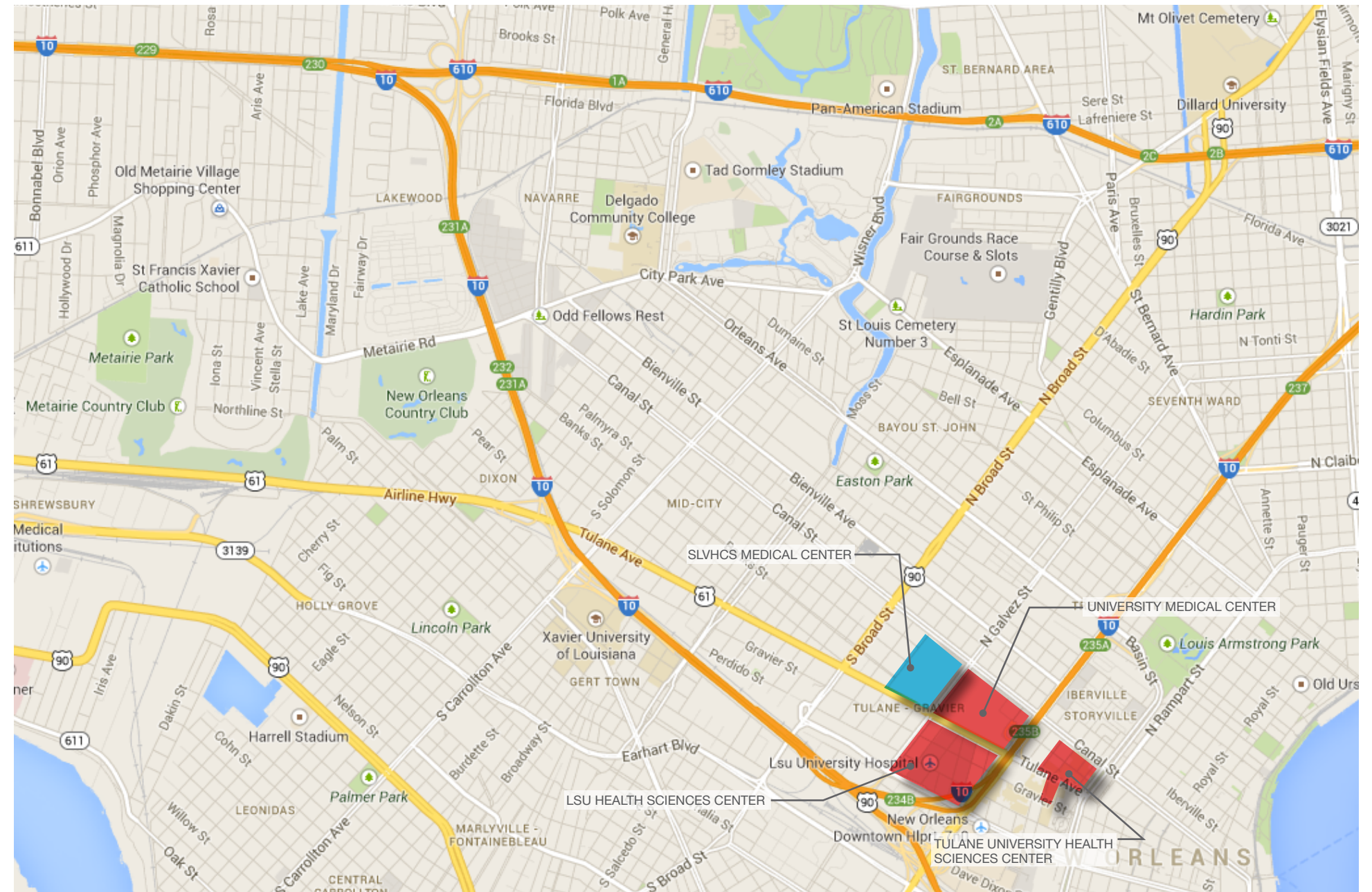
- Level 1
- Level 2
- Level 3
- Level 4

# Medical Center Campus

The SLVHCS Medical Center Campus occupies approximately 12 blocks in the Medical District. The campus is bounded by:

- Canal Street
- South Galvez Street
- Tulane Avenue
- South Rocheblave Street

The campus has visibility from I-10 and is adjacent to other Medical District partners, including University Medical Center, Tulane Medical Center and the LSU Health Sciences Center. The Central Business District is just downtown (east) of the campus.





# Campus Orientation

The New Orleans VA Medical Center Campus is a series of buildings organized around a four level concourse and nestled within many courtyards and gardens. It has a strong civic presence along Canal Street and a welcoming entry off South Galvez Street. The Tulane Avenue edge is the more industrial face of campus with both the Central Energy Plant and Research Building, formerly part of Dixie Brewery. Along South Rocheblave Street, a slightly lower scale and quieter zone is reflected in the Transitional Living Building and the surrounding area.





# Access Campus

## 1 CANAL STREET

Pedestrian and streetcar access from Canal Street to the Main Concourse and to the Administration Building.

## 2 MAIN ENTRY

Patient/visitor drop-off and valet enter off S. Galvez Street for drop-off at the main entry. Patient/visitors traveling to the parking garage can enter here or further down S. Galvez St.

## 3 SERVICE ENTRY

All service vehicles, including semi-trucks, access the Logistics Warehouse in the Service Center from Tulane Ave. This is a controlled access point. A secondary service entry is located off S. Rocheblave St. and is specifically for mail, food delivery and some waste removal.

## 4 REHAB PATIENT & STAFF PARKING

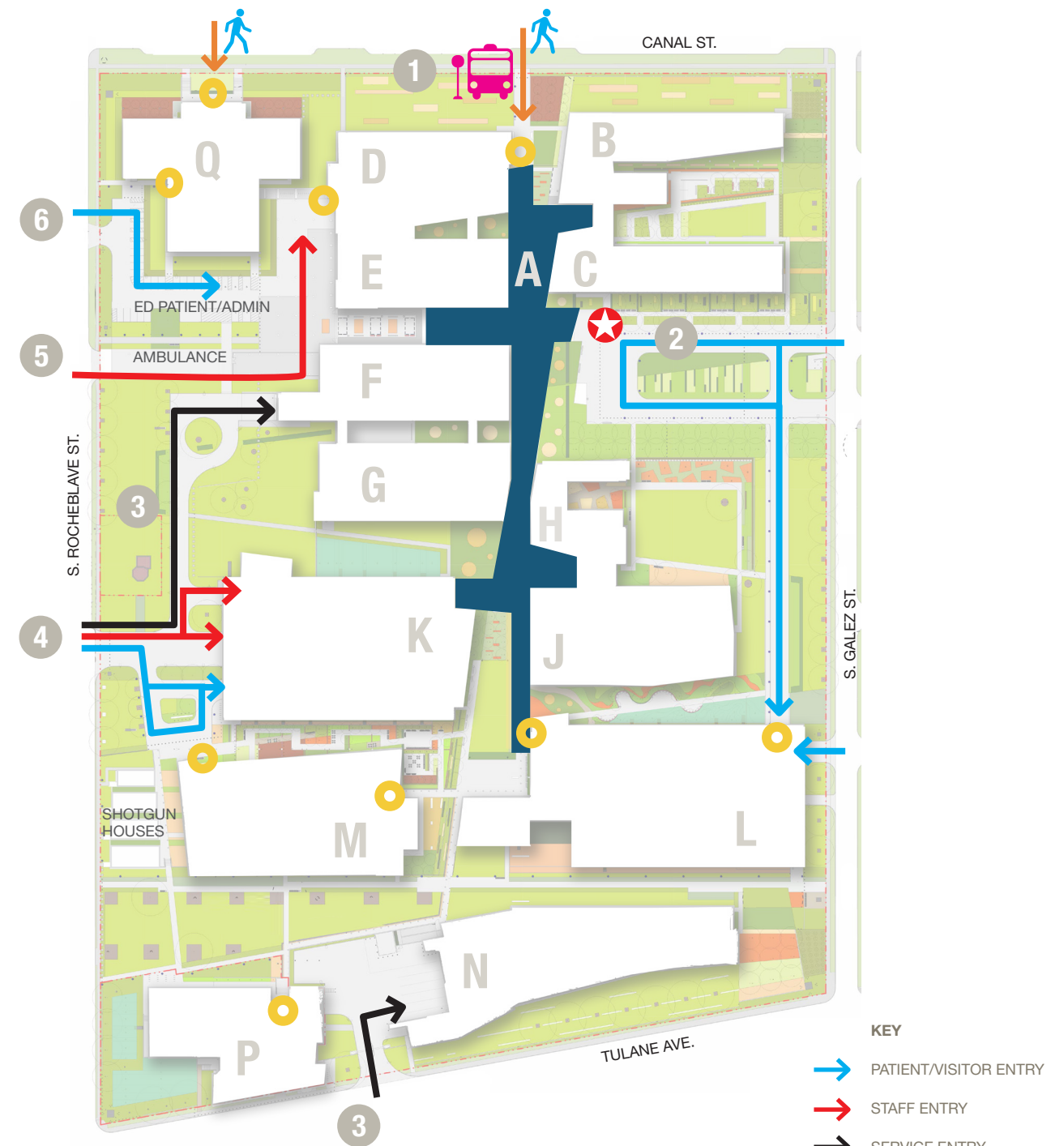
Three vehicle types enter this area off S. Rocheblave Street. Rehab Center patients/visitors drop-off at the Transitional Living and Rehab Building and also park in the 1st floor of the staff garage. Staff directly enter the staff parking garage via a dedicated entry. Government and transport vehicles enter separately for dedicated large vehicle parking.

## 5 EMERGENCY ENTRY

The ambulance and drop-off access to the 2nd floor ED occurs via a ramp off S. Rocheblave St.

## 6 ADMINISTRATION PARKING & ED SELF-PARK

A limited number of dedicated handicapped and reserved parking spaces are available for the Administration Building. Additionally, ED self-park patients/visitors will enter at this point and park adjacent to the ED deck.



**CAMPUS MAP**

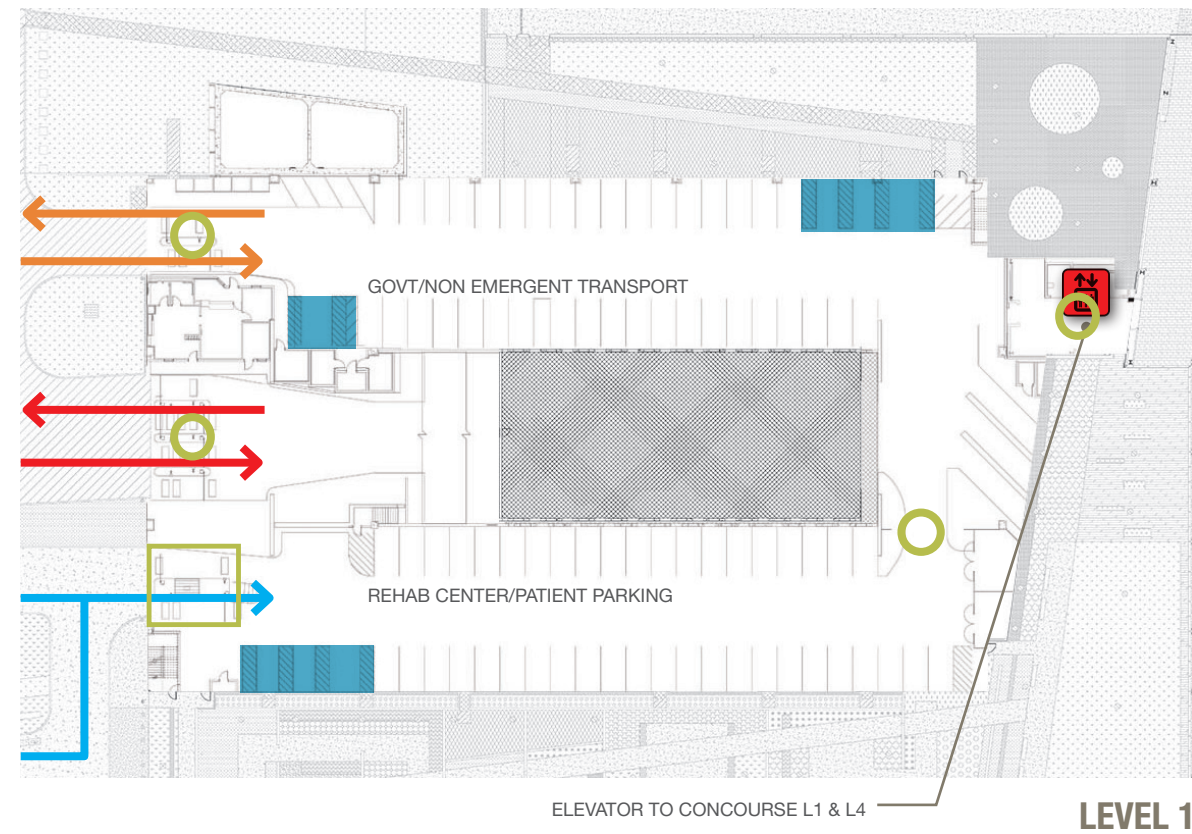
A - CONCOURSE  
 B/C - INPATIENT  
 D/E/F/G - DIAGNOSTIC & TREATMENT  
 H/J - OUTPATIENT  
 K - STAFF PARKING GARAGE

L - PATIENT/VISITOR GARAGE  
 M - TRANSITIONAL LIVING & REHAB  
 N - CENTRAL ENERGY PLANT  
 P - RESEARCH BUILDING  
 Q - ADMINISTRATION BUILDING

- KEY**
- PATIENT/VISITOR ENTRY
  - STAFF ENTRY
  - SERVICE ENTRY
  - PEDESTRIAN ENTRY
  - MAIN ENTRY
  - BUILDING ENTRIES
  - PEDESTRIAN
  - STREETCAR

# Access Parking & Controlled

## STAFF PARKING GARAGE

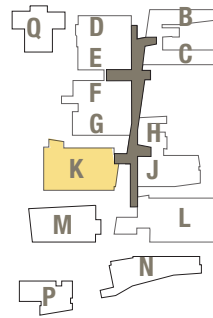
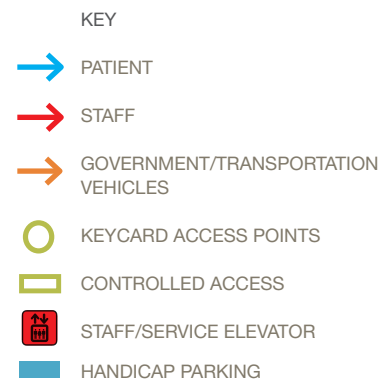


### LEVEL 1

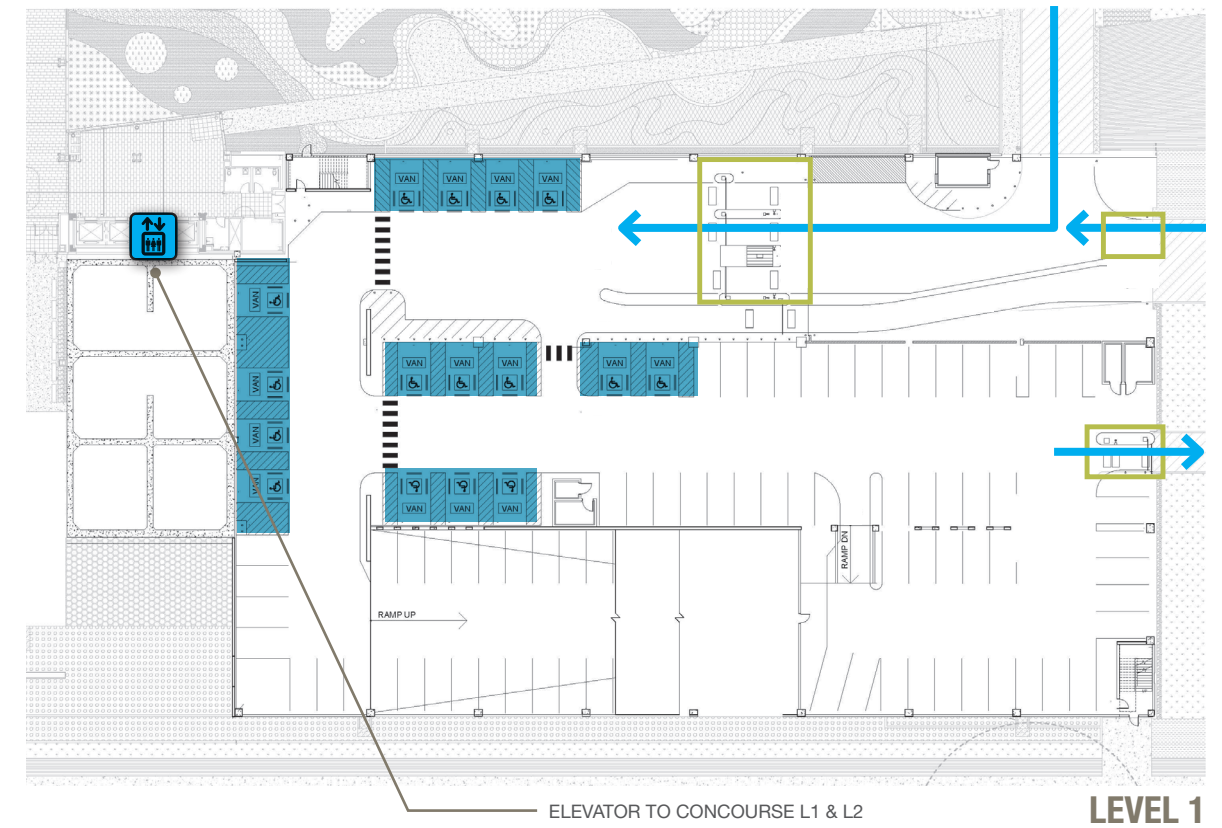
- Dedicated Rehab Center patient parking
- Secured parking for government vehicles and non-emergent transport vehicles
- Access to Concourse Level 1

### LEVELS 2-7

- Secured staff parking
- Staff only access to Concourse Level 4
- Emergency transport landing area on Garage Level 7

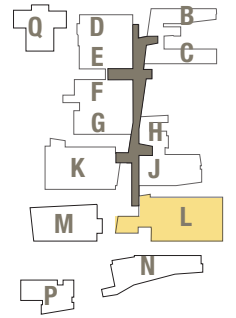
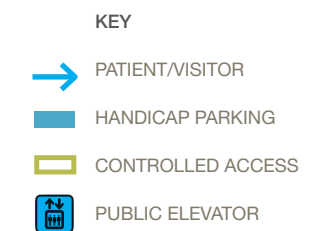


## PATIENT/VISITOR PARKING GARAGE



### LEVEL 1

- Controlled access from S. Galvez St and the internal campus drive
- Access to Level 1 Concourse and limited access to Levels 2 & 3 Concourse
- Handicapped parking at all levels



## Access

# Special Needs

Accommodations for special patient, visitor and staff needs are provided at all parking and building entries. These include the following:



### VALET SERVICE

Valet service is offered for patients and visitors free of charge at the Main Campus Entry off S. Galvez St. Valet attendants will greet the driver and provide a valet ticket. Cars will be retrieved at the valet station at the Main Entry.



### WHEELCHAIR AND SPECIAL LIFT EQUIPMENT

Wheelchair storage is located at all main entries of the concourse as well as in the Patient Parking Garage. Lift equipment will be available at the Main Entry, Patient Parking Garage and the Rehab Parking area.



### HANDICAPPED PARKING

Patient/Visitor Parking Garage: a total of 95 handicapped parking spaces are available and are distributed on each level of the garage.

Rehab patient parking on the 1st floor of the Staff Parking Garage immediately adjacent to the Transitional Living & Rehab Building is primarily for spinal cord patients and other rehab center patients.

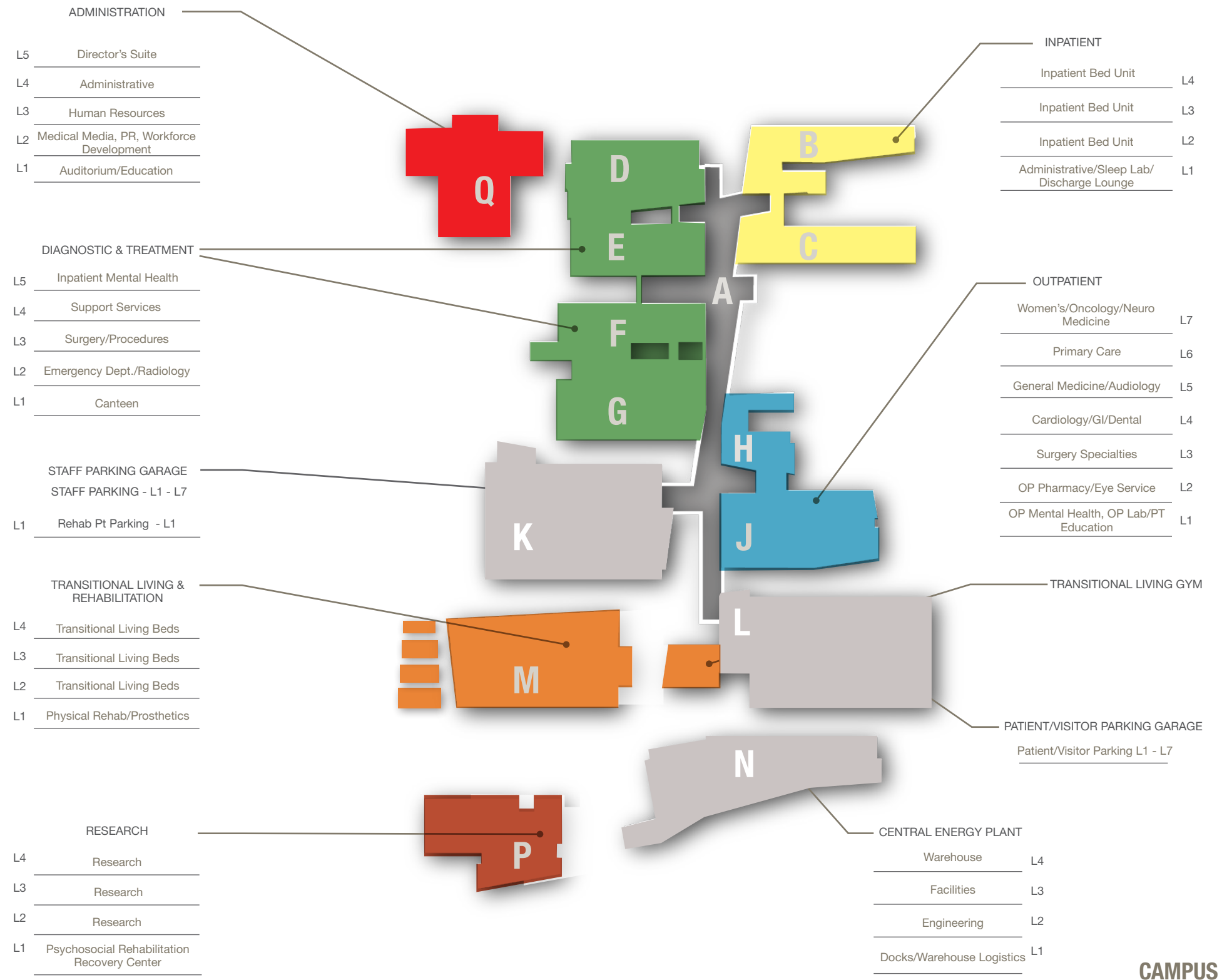
A small number of handicapped parking spaces are available for the Administration Building.



CAMPUS



# Campus Building Organizational/Stacking



**CAMPUS**



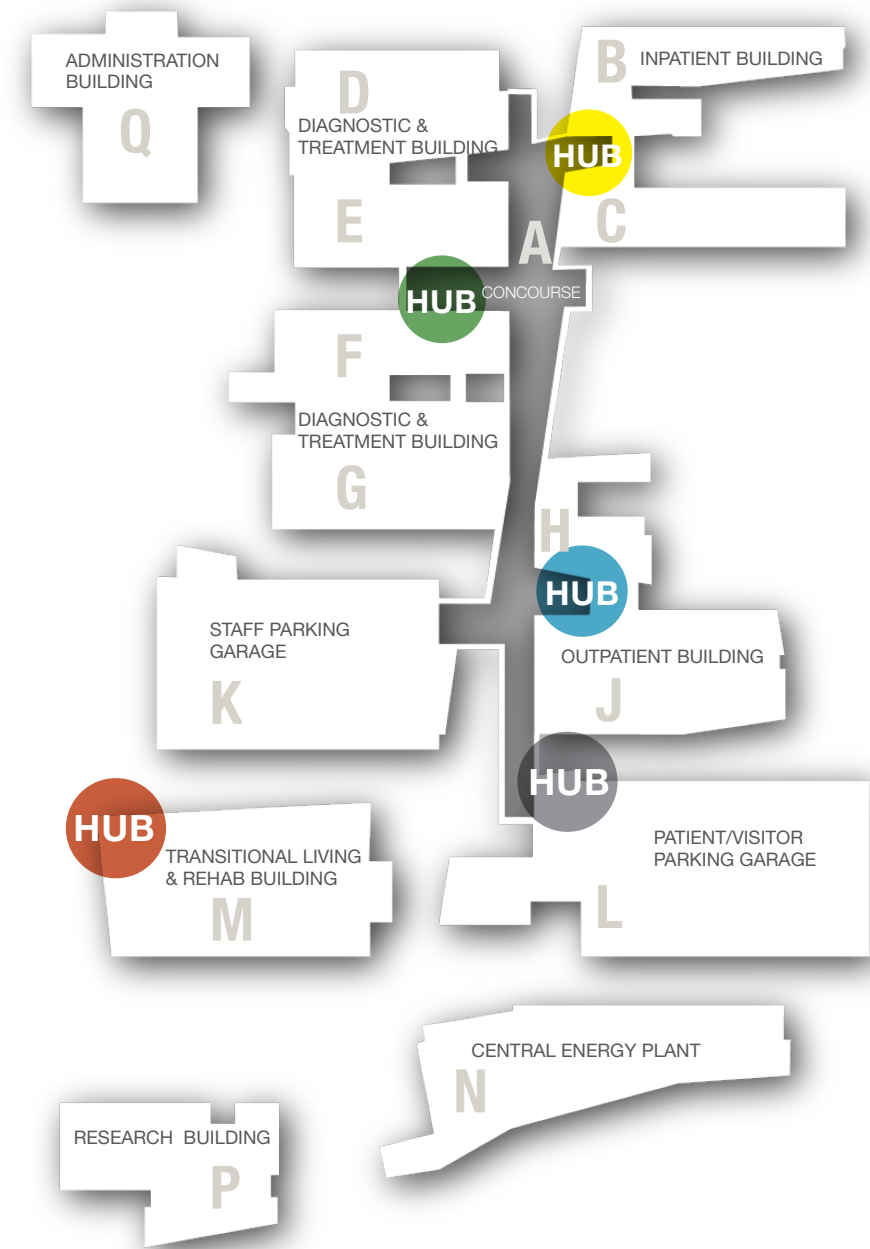
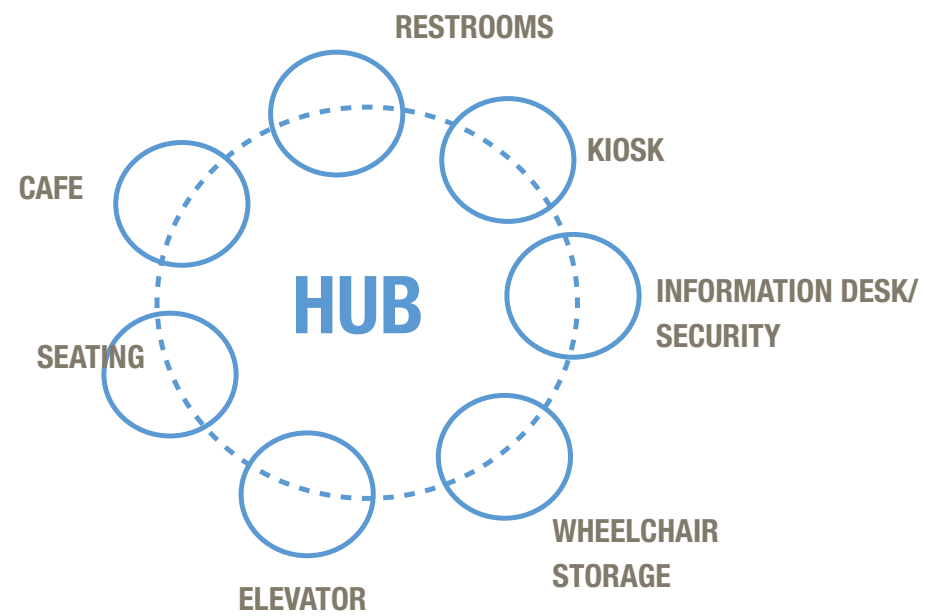
# The Concourse

## THE CONCOURSE IS A SIMPLE LOGICAL MAP

Identified by Veteran patients as an important wayfinding feature, the entire Medical Center campus is organized around the Concourse. It links the core buildings together and connects to outdoor walkways. The first floor is the primary entry and circulation path throughout the hospital.

By creating “hubs” along this linear path, visitors and Veteran patients understand when they have reached a key area of importance. This simplifies and aids in navigating from one zone to another.

The key services provided at each hub are important to Veteran patients as they enter the campus. Not only is each hub at a major entry zone, but the public elevators visitors or patients will use are defined by a specific color and other landmarks.



CAMPUS

# Amenities: Level 1

## CANTEEN & CAFÉS

The Canteen Cafeteria and retail shops are located immediately across from the Main Entry. At each end of the concourse a small café is located to provide light food and drinks.

## CHAPEL

The Chapel is located near the public elevators of the inpatient care units for easy access for all patients and visitors. It is situated within the Veteran's Courtyard and has its own chapel garden to provide quiet and respite.

## COURTYARD ACCESS POINTS

The many courtyards on campus are accessible off the concourse. Each has a unique purpose and environment (*See the Lagniappe Chapter for more detail*).

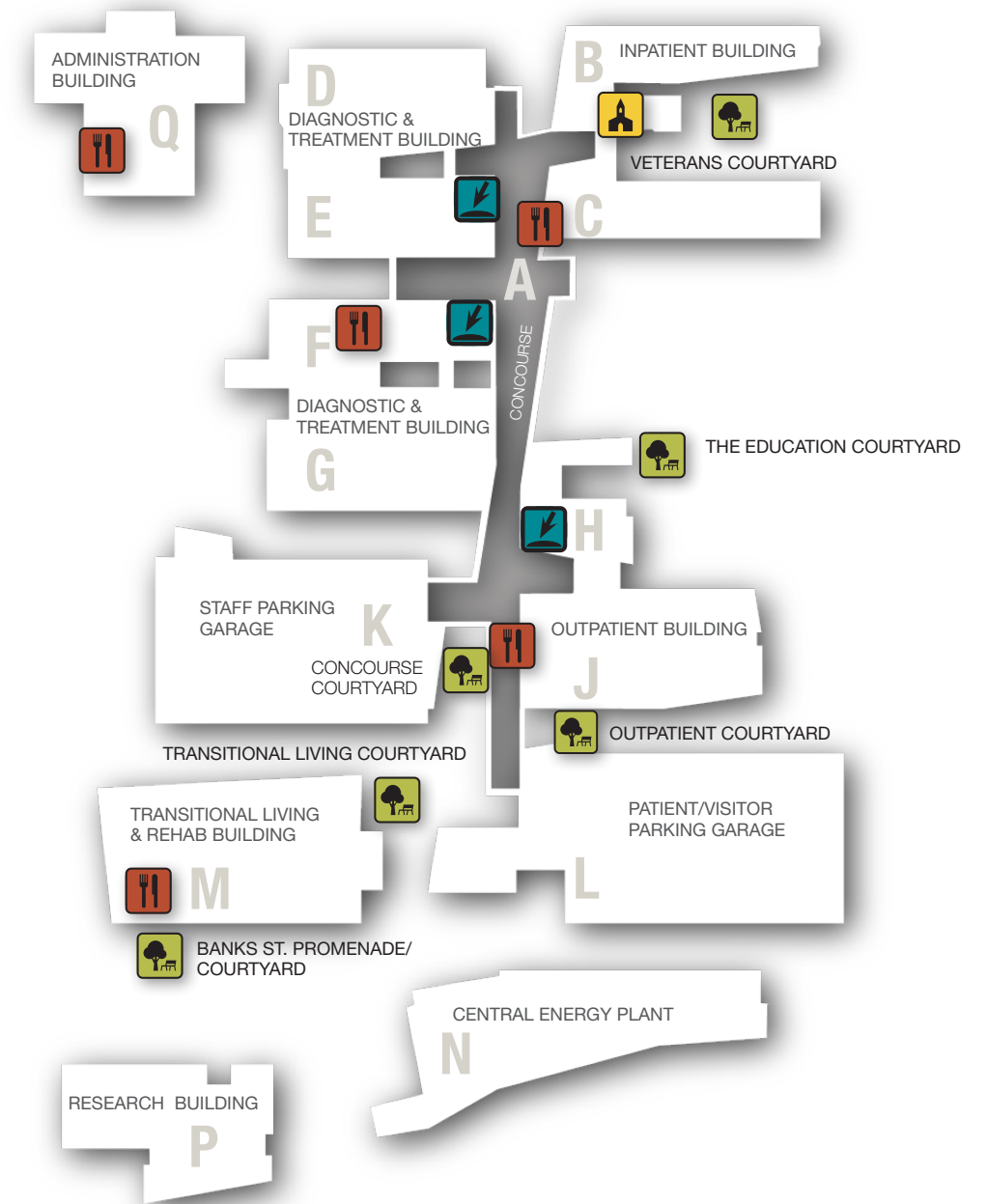
## LANDMARKS INDICATE KEY DESTINATIONS

Landmarks aid in the wayfinding experience by giving visual and easily remembered cues that the public can use as a point of reference. Landmarks also play a pivotal role when VA staff may need to give directions. Three major landmarks are located near elevators:

**Main Entry:** US Flag

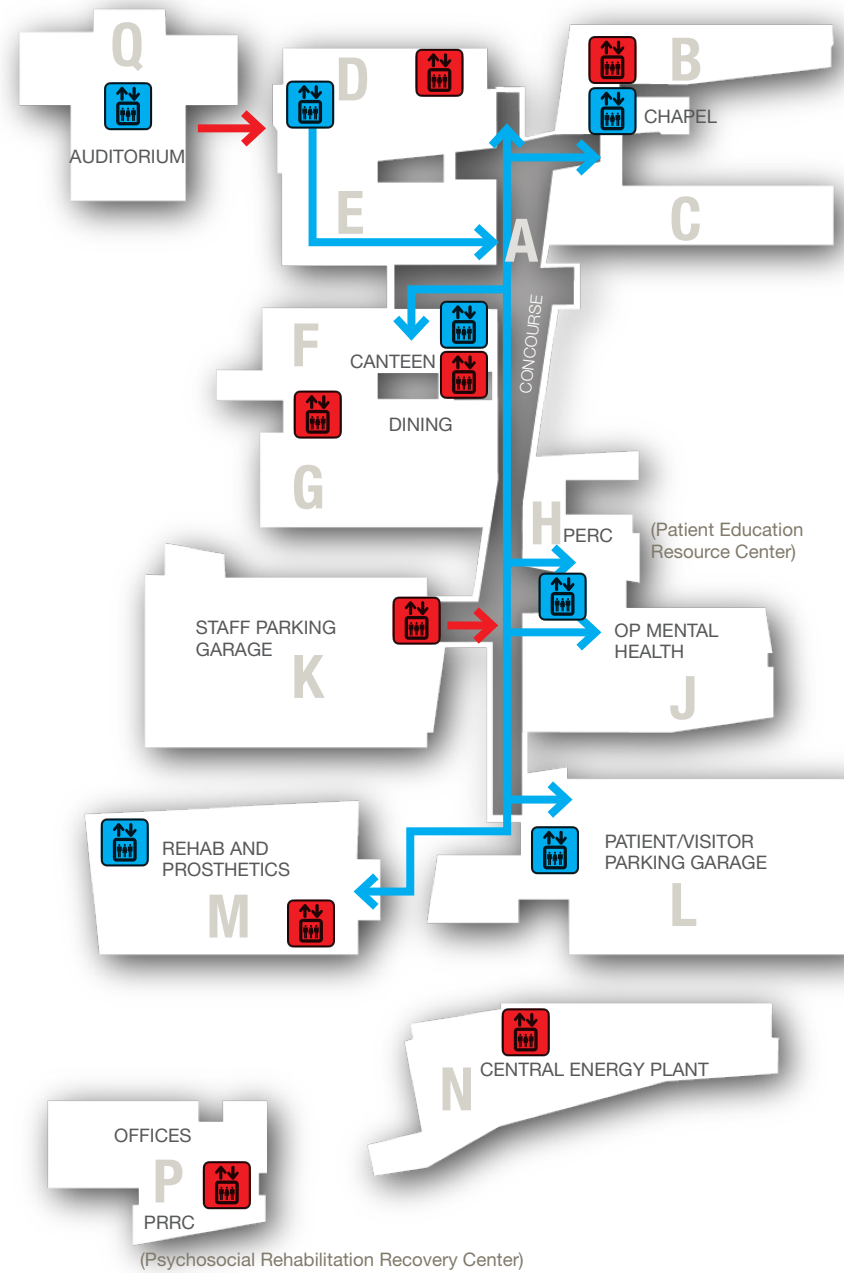
**Inpatient Building/Canal St:** VA Seal

**Outpatient Building:** US Military Branch Seals

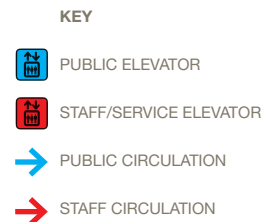


LEVEL 01

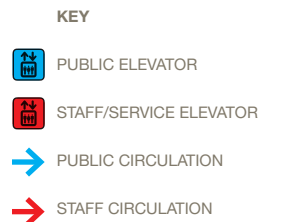
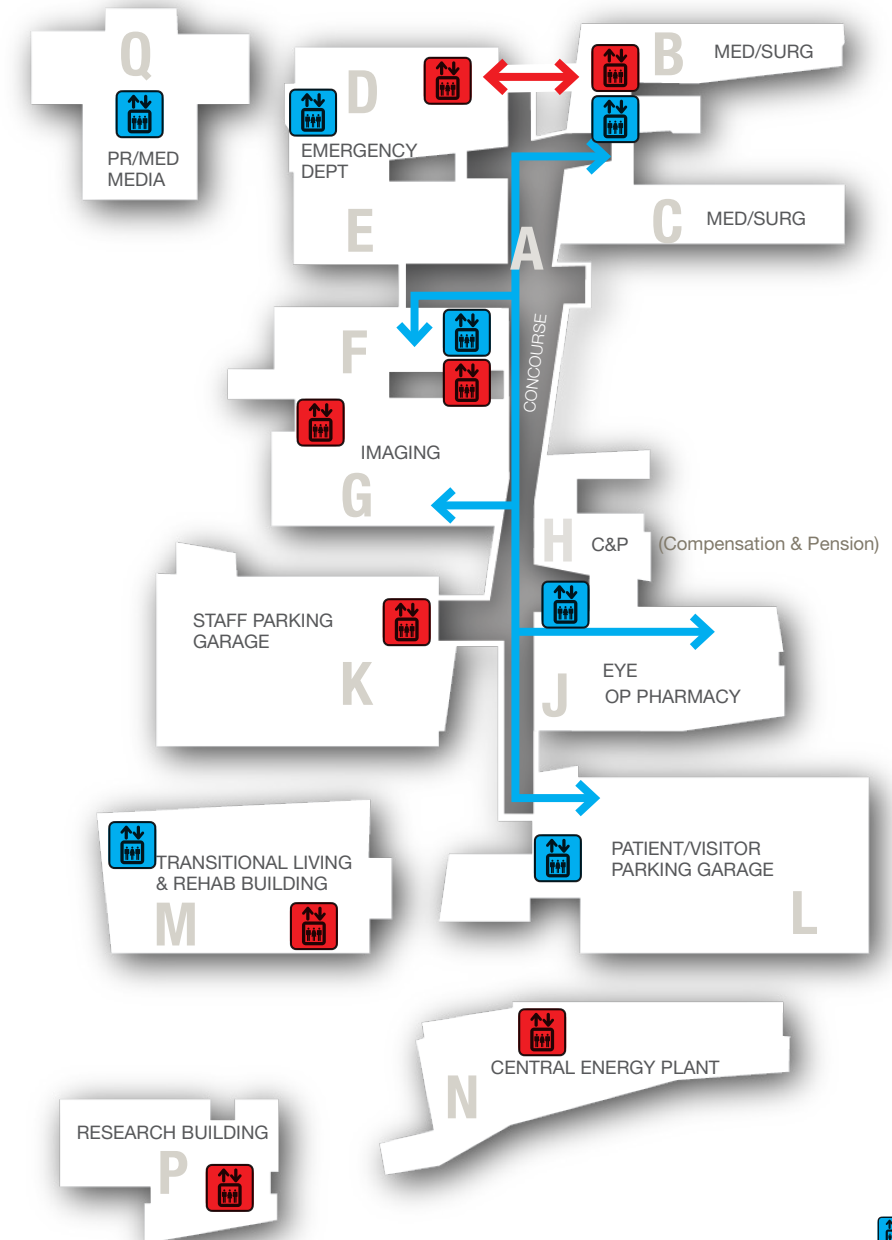
## Concourse Connections Level 1



Levels 1 through 3 of the Concourse are open to visitors and the public. While Level 1 is the entry zone and offers many amenities, Levels 2 and 3 have the key destinations of Diagnostic Services and the Intervention Center. Notably, all service and back-of-house staff travel happens behind the scenes on Level 4 and does not cross the public concourse walkways.

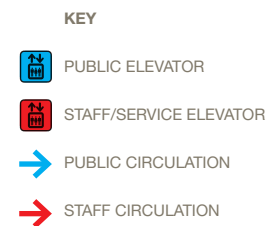
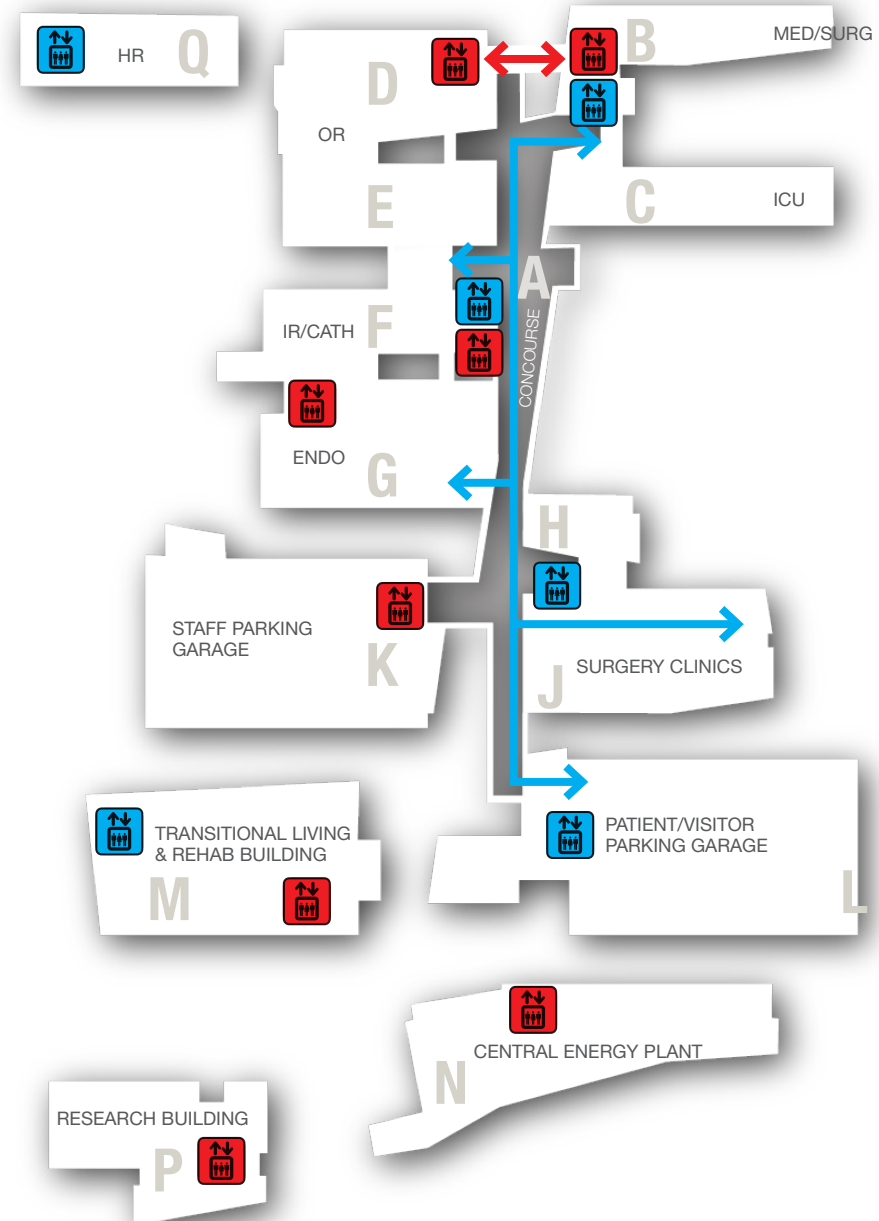


## Concourse Connections Level 2

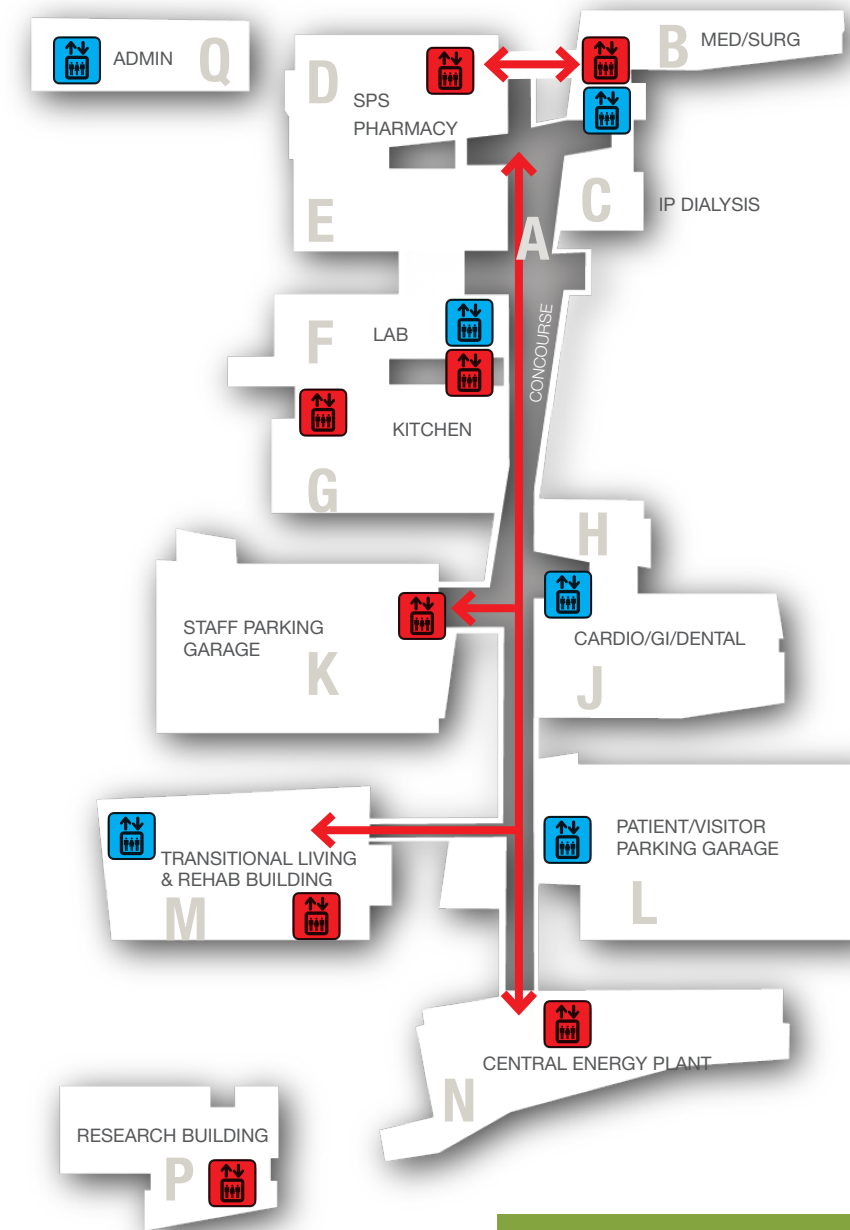




## Concourse Connections Level 3



## Concourse Connections Level 4



Level 4 of the Concourse is strictly dedicated to materials and staff traffic. No public access is provided at this level of the Concourse.

